



AUSTRALIAN ARCHIVES

QUEENSLAND

OUR REF.: 1978/117 SH/JC
YOUR REF.:

G.P.O. Box 888,
Brisbane, Q. 4001

Level 6,
294 Adelaide Street,
Brisbane, Q. 4000
Telephone: (07) 229 5422
Telex: AA43949

~~Mr K. Cavanough
Archives Officer
Telecom Australia~~

PAT O'CALLAGHAN

Dear Mr Cavanough

I refer to our conversation concerning your request for the file on the Alpha Telephone Exchange.

As the original file is in a fragile condition and is over 60 years old, I am providing a photocopy.

If you wish to view the original, you may do so in our Official Search Room at 294 Adelaide Street by telephoning me on 2295422.

It is not necessary for you to return the photocopy.

Susanne Hammond

SUSAN HAMMOND
for Regional Director
Queensland

23.8.84

502

25/10/15
MK-101

Alpha Exchange

Opened 6/10/15 (Day Service)

?

Extended service from 10 pm
commenced 14/1/19

Continuous service commenced 2/7/23

CA 1031, Postmaster-General's Department, Qld.
Post office files
"Alpha Telephone Exchange" (6 Oct)1915-1923(July 2)
Australian Archives Queensland Region
Accession No: BP13 Item No: D23/2303

502

D25

1915 - 1928

Alpha Exchange

Opened 4th October 1915 (Day Service)

Extended service 6 am to 10 pm

commenced 14/4/19

Continuous service commenced 2/7/23

502

12 15/10
MK-101

Alpha Exchange

Opened 6/10/15 (Day Service)

?

Extended service from 10 pm
commenced 14/1/19

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502

D25

1915 - 1928

Alpha Exchange

Opened 4th October 1915 (Day Service)

Extended service 6 am to 10 pm

commenced 14/4/19

Continuous service commenced 2/7/23

D.2303/23.

Alpha Exchange - Continuous Service.

Deputy Postmaster General,

COMMONWEALTH OF AUSTRALIA - POSTMASTER-GENERAL'S DEPARTMENT. 168 No.

TELEGRAM.

This message has been received subject to the Land and Telegraph Act and Regulations. All complaints to be addressed in writing to the Deputy Postmaster General.

NOTE - THE FIGURES AT BOTTOM OF MESSAGE REPRESENT THE TIME RECEIVED AT THIS OFFICE.

Station from. No of Words. Check. Time Logged. Date Logged.

3 Rockhampton 20 Free 10 am 29th 10 35am T

Deputy Brisbane

Dianthus twentyfifth June D.2303/23 continuous service alpha exchange arranged on and from Monday next second July

Clavin

19 JUN 1923

Instructions issued to the Sectional Engineer accordingly.

27/6/23

STATE ENGINEER PER

47 JUN 1923

119
MANAGER TELEPHONES
20 JUN 1923

20.6.23

Deputy Postmaster General,

Noted. The Accountant might also note. The District Inspector might furnish a rota for Exchange working and indicate the proposed arrangements for Seventh Day Relief.

Under the provisions of the Act...

for Manager Telephones, 30/6/23. DISTRICT INSPECTOR

CA 1031, Postmaster-General's Department, Qld. Post office files "Alpha Telephone Exchange" (6 Oct)1915-1923(July 2) Australian Archives Queensland Region Accession No: BP13 Item No: D23/2303

COMMONWEALTH OF AUSTRALIA – POSTMASTER GENERALS OFFICE 168

TELEGRAM

This message has been received subject to the Post and Telegraph Act and regulation. All complaints to be addressed to in writing to the Deputy Postmaster General.

NOTE – THE FIGURES AT THE BOTTOM OF MESSAGE REPRESENT THE TIME RECEIVED AT THIS OFFICE

Station from No of Words Check Time Lodged Date Lodged

3 Rockhampton 20 Free 10 am 29th 10 35am WT

Deputy Brisbane

Dianthus twentyfifth June D 2303/23 continuous service alpha

Exchange arranged on and from Monday next second July

Clavin 29 JUN 1923

D.2303/23.

Alpha Exchange - Continuous Service.

Deputy Postmaster General,

The usual agreement might be prepared and forwarded to those concerned for the necessary signatures.

2. The State Engineer might arrange for the night alarm to be installed on local and trunk services and extend the circuit to the P.M.'s quarters.
3. The District Inspector might be informed that the required deposit has been made and he might report whether Continuous Service can still be arranged in accordance with his report dated 22/11/22. If so it should be brought into operation as soon as possible.

Approved. Action acc'y.

Manager Telephones,
21/6/23.

M.G.
D. P. M. General
21/6/23

O. Gerich, Shim Co
(mess)
P. J. ...
25.6.23

STATE ENGINEER
25/6/23

Instructions issued to the Sectional Engineer accordingly.

27/6/23

STATE ENGINEER
PER *[Signature]*
27 JUN 1923

MANAGER TELEPHONES
29 JUN 1923

[Signature] 20.6.23

Deputy Postmaster General,

Noted. The Accountant might also note. The District Inspector might furnish a rota for Exchange working and indicate the proposed arrangements for Seventh Day Relief.

[Handwritten notes]
Relief for P.M. 22/6/23
APPROVED

[Handwritten notes]
S.G.M. ...
ACCOUNTANT

for Manager Telephones,
30/6/23.

[Signature]
Dist. Insp.

CA 1031, Postmaster-General's Department, Qld.
Post office files
"Alpha Telephone Exchange" (6 Oct)1915-1923(July 2)
Australian Archives Queensland Region
Accession No: EP13 Item No: D23/2303

D.2303/23

Alpha Exchange - Continuous Service

Deputy Postmaster General,

The usual agreement might be prepared to those concerned for the necessary signatures.

2. The State Engineer might arrange for the night alarm to be installed on local and trunk services and extend the circuit to the P.M.'s quarters.

3. The District Inspector might be informed that the required deposit has been made and he might report whether Continuous Service can still be arranged in accordance with his report dated 22/11/22. If so it should be brought into operation as soon as possible.

Manager Telephones,

21/6/23

Approved Action early

D.P.M General

June 22 1923

STATE ENGINEER

Instructions issued to the Sectional Engineer accordingly

STATE ENGINEER

PER

27JUN 1923

MANAGER TELEPHONES 29 JUN 1923

Deputy Postmaster General

Noted. The Accountant might also note, The District Inspector might furnish a rota for exchange working and indicate the proposed arrangements for Seventh Day relief.

For Manager Telephones,

30/6/23



COMMONWEALTH OF AUSTRALIA

POSTMASTER-GENERAL'S DEPT.
QUEENSLAND
K02854

20/12/17

IN REPLY PLEASE QUOTE
No. Q.17/1884.

POSTMASTER-GENERAL'S DEPARTMENT,
MELBOURNE, 22nd December 1917.

MEMORANDUM to
Deputy Postmaster-General.

Brisbane.

K.17/2646. Alpha Exchange - Extended service.

With reference to your memorandum of the 29th ultimo, number and subject as above, I am to inform you that, as the revenue during the period that extended service has obtained has been increased by £68-9-2, it is apparent that the total revenue is not being affected in any way as a result of the extra hours of service, and no action should be taken to alter the conditions under which the extended service has been provided.

2. The fact that fully 60% of the calls that were made during the extended service would have been made during the ordinary hours of service if the service had not been extended does not materially affect the matter. Addendum No. 4 to Circular Memorandum 105/16 was intended to meet cases of the kind under notice, and from the wording of paragraph 3(b) of that Circular as amended by the Addendum quoted it is clear that, if business is postponed, the trunk line revenue will not be increased, and accordingly the revenue during the extended hours would have to be adjusted by subtracting from it the amount that the trunk line revenue had been reduced during

Copy placed with Commonwealth Extended Service file

27DEC1917

CA 1031, Postmaster-General's Department, Qld.
Post office files
"Alpha Telephone Exchange" (6 Oct)1915-1923(July 2)
Australian Archives Queensland Region
Accession No: BP13 Item No: D23/2303

22nd December 1917

Memorandum to

Deputy Postmaster General,

Brisbane.

K.17/2646. Alpha Exchange – Extended services

With reference to your memorandum of the 29th ultimo (last month), number and subject as above, I am to inform you that, as the revenue during the period that extended services has obtained has been increased by £68-9-2, it is apparent that the total revenue is not being affected in anyway as a result of the extra hours of service, and no action should be taken to alter the conditions under which the extended service has been provided.

2. The fact that fully 60% of the calls that were made during the extended service would have been made during the ordinary hours of service if the service had not been extended does not materially affect the matter.

Addendum No. 4 to Circular Memorandum 105/16 was intended to meet cases of the kind under the notice, and from the wording of paragraph 3(b) of that circular as amended by the Addendum quote it is clear that, if business is postponed, the trunk line revenue will not be increased, and accordingly the revenue during the extended hours would have to be adjusted by subtracting from it the amount that the trunk line revenue had been reduced during the

Copy has been placed with Continuous Extended Service Life 27 DEC 1917

the hours 9 a.m. to 6 p.m.

3. It may be stated that the granting of extended hours of service to country exchanges is made as a concession to country people provided that the granting of such service does not involve any loss to the Department.

Arthur Weir

Secretary.

Note and take usual action, accordingly

WJ

D.P.M. General

27. 12. 17

ACCOUNTANT

MANAGER TELEPHONES

WJ
ACCOUNTANT

28 DEC 1917

Noted. In connection with para 3, please see Secretary's letter on D. 8623/17 (29.10.17)

Manager Telephones

29 DEC 1917

WJ

CA 1031, Postmaster-General's Department, Qld.
Post office files
"Alpha Telephone Exchange" (6 Oct)1915-1923(July 2)
Australian Archives Queensland Region
Accession No: BP13 Item No: D23/2303

The hours 9 a.m. to 6 p.m.

3. It may be stated that the granting of extended hours of service to country exchanges is made as a concession to country people provided that the granting of such services does not involve any loss to the department.

Secretary

Note and take usual action, accordingly D.P.M. General

27. 12 . 17

Post Office
71/2422, 1
STATEMENT of "Other Collections" received and paid into Money
Order Account covering the period to 191

Amount	Description
	PRIVATE BOXES AND BAGS, viz:-
	1. Rentals (only) Boxes
	Bags
	(For bags, bags, etc. see item 10.)
	2. Deposits for Telegrams
	3. Code Registration Fees
	4. In view of above it will be seen that there was no necessity to transfer portion of the Revenue earned during extended hours in order to maintain the trunk line revenue for the year ending 31st March 1917 amounting to £131/5/10, as compared with £121/15/0 for the year ended 31st May, 1916, was giving a net increase in trunk line revenue for the year ending 31st March 1917 of £9/10/0.
	5. It was intended to illustrate that this Department was receiving a surplus of revenue by providing facilities for trunk line calls between the hours of 8 p.m. and 9 p.m. for which a concession was allowed as making provision for calls during these hours, a concession in the way of reduced charges was allowed. It was considered that fully 60% of the calls were made during the extended hours would have been affected during the day hours had the concession not applied; thus this Department has lost revenue to that extent.
	TOTAL

Handwritten: 272
11/1/17

The Total of _____ pounds and _____ shillings
is included in my Money Order Cash Account of _____
Deputy Postmaster-General.

NOTE: This form is to be filled in by the Postmaster-General's Department and is not to be used by any other authority. It is to be filled in by the Postmaster-General's Department and is not to be used by any other authority. Details must be shown in Form No. 104.

CA 1031, Postmaster-General's Department, Qld.
Post office files
"Alpha Telephone Exchange" (6 Oct)1915-1923(July 2)
Australian Archives Queensland Region
Accession No: BF13 Item No: D23/2303

VERY POOR QUALITY ORIGINAL
CARBON COPY TYPED ON BACK
OF A FORM

K 2646/17

29th November 1917

Subject:- Alpha Exchange- Extended service

Q.

Replying to your memorandum of the 22nd instant, subject and number as above. I have the honour to state that the provisions of CM 105/16 Addendum No. 4 were taken into account when reporting on the subject????????????

2. The total revenue for the year ended 31st March 1917 amounted to £151/5/ where as the revenue for year ended 31st May 1916, was £62/15/10 giving a total increase in trunk line revenue for the year of £88/9/2.

3. In view of above it will be seen that there was no necessity to transfer portion of the Trunk Line Revenue earned during extended hours in order to maintain minimum revenue from the day service.

4. It was intended to illustrate that this Department was receiving a surplus only ????? providing facilities for trunk line calls between the hours of 6 p.m. and 9 p.m. for a period of 12 months. As well as making provision for call during these hours a concession in the way reduced charges was allowed. It was considered that fully 60% of the ????? were made during the extended hours would have been affected during the day hours had the ?????????????? not applied: thus this Department has lost revenue to that extent.

Deputy Postmaster General

Alpha Exchange

P.M.G. 4

Lo.



K.1409/17



COMMONWEALTH OF AUSTRALIA.

IN REPLY PLEASE QUOTE
No.

Q. 1554/17.

POSTMASTER-GENERAL'S DEPARTMENT,
MELBOURNE, 22nd November 1917.

MEMORANDUM to
Deputy Postmaster-General.

BRISBANE.

K.1409/17: Alpha Exchange - extended service.

With reference to your memoranda of the 25th June and 19th September last, number and subject as above, I am to inform you that Addendum No. 4 to Circular Memorandum 105/16 protects the Department against the loss referred to in the penultimate paragraph of the former memorandum because the amount of guarantee is reduced by the increased annual revenue from trunk line conversations.

2. Please note accordingly.

Charles Knight
Acting Secretary.

ACCOUNTANT for information.

[Signature]
D.P.M.G.
26/11/17.

[Signature]
ACCOUNTANT, 27 NOV 1917

16 NOV 1917

CA 1031, Postmaster-General's Department, Qld.
Post office files
"Alpha Telephone Exchange" (6 Oct)1915-1923(July 2)
Australian Archives Queensland Region
Accession No: BP13 Item No: D23/2303

22nd November 1917

Deputy Postmaster General

BRISBANE

K. 1409/17 Alpha Exchange – extended service

With reference to your memoranda of the 25th June and 19th September last. Number and subject as above. I am to inform you that Addendum No. 4 to Circular Memorandum 105/16 protects the Department against the loss referred to in the penultimate paragraph of the former memorandum because the amount of guarantee is reduced by the increased annual revenue from trunk line conversations.

2. Please not accordingly

Acting Secretary

Accountant for information

27 NOV 1917

P.S.

X. 1409/17.
P.S. DEPT.

QUEENSLAND

25th June, 1917.

(Private)

Subject: Alpha Telephone Exchange - Extended Service.

On the subject of the Alpha Telephone Exchange - Extended Service.

Reference is made to the report of the Committee on the 1st June, 1916, on extended service (9 a.m. to 9 p.m.) and given at the Alpha Exchange. The Committee of the extended service was that the subscribers would make good any shortage between the increased cost and actual savings from local and trunk line calls during the extended hours.

The increased cost was estimated at 13/- per week, (10/- to the Postmaster General, vide your file 11862/16 - and 3/- for lighting etc.)

The financial position of this service for year ended 31st May, 1917, is as follows:-

Actual receipts during extended hours	£22/1/2
Estimated cost of providing the facility	£21/4/-
Surplus		£1/7/2

4. From the above figures it will be seen that although business to the extent of £22/1/2 has been transacted the cost of providing the service amounted to £21/4/-. Thus only 17/2 is left to provide for wear and tear of instrument etc. as well as operating at office business transacted with

5. It might be here stated that of the actual receipts fully 60% may be set down as business that would have been transacted during the ordinary exchange hours. This means a loss to this Department through the extended hours owing to the fact that calls during such hours are allowed at reduced rates.

6. I shall be glad to be favoured with advice.

Deputy Postmaster General

NO REPLY.

Records
SEP 18 1917

For reply to
U. P. General 19/9/17

17/9/17
19/9/17

CA 1031, Postmaster-General's Department, Qld.
Post office files
"Alpha Telephone Exchange" (6 Oct) 1915-1923 (July 2)
Australian Archives Queensland Region
Accession No: BP13 Item No: D23/2303

VERY POOR QUALITY ORIGINAL
CARBON COPY TYPED ON

K. 1409/17

25th June 1917

Subject Alpha Exchange Extended service.

I have the honour to advise that on the 1st June 1916 an extended service (9 a.m. – 9 p.m.) was given at Alpha Exchange. The condition of the additional service were that the subscribers would make good any shortage between the increased cost and actual revenue from local and trunk line calls during the extended hours.

2. the increased cost was estimated at 12/- per week. (10/- to the Postmaster. Alpha- Vi Lo your file Q 1262/16 and 2/- for lighting etc.)

3. The financial position of the service for year ended 31st May 1917 is as follows

Actual receipts during extended hours	£32/1/8
Estimated cost of providing the facility	£31/4/-
Surplus	£-17/8

4. From the above figures it will be seen that although business to the extent of £32/1/2 has been transacted the cost of providing the service amounted to £31/4/- Thus only 17/2 is left to provide for wear and tear of instrumentation etc. as well as operating at office business transacted with.

5. It might be here stated that of the actual receipts fully 60% may be fully set down as business that would have been transacted during the ordinary Exchange hours. This means a loss to this Department through the extended hours owing to the fact that calls during such hours are allowed at reduced rates.

6 I shall be glad to be favoured with advice.

Deputy for Postmaster General.

SUBJECT

K. 17/18/15

Form No. Q. 14

Alpha Exchange

Record No. to which Minute refers.

Minute.

Deputy Postmaster General,

Attached is a guarantee in writing from the subscribers at Alpha Exchange to pay the deficit in the event of the revenue at that Exchange falling below the amount required to provide service to 9p.m.

Recommend that arrangements be now made to extend the hours of attendance to 9p.m.

[Signature]
Manager Telephones.
17/5/16.

Approved with payment to Postmaster at rate of 10/- per week on and from 1st proximo. Take action accordingly and advise all concerned.

D.P.M.G.
17/5/16.

ACCOUNTANT
MANAGER TELEPHONES } to note.

- 1. P.M. Alpha.
- 2. Copies to Inspector G.D. Sent. Inspector, Mgr. Telephone.
- 3. Hon. W.G. Higge M.P. (4).

[Signature]
17/5/16.

Noted. It is proposed to record the payment of 10/- per week to Postmaster as overtime (contributed)

Submitted. If approved Commission's concurrence should be obtained - Regulation 6/11.

noted
NOTED FOR DIST. 17/5/16

S. RANKIN,
Manager Telephones.

per
29/5/16

CA 1031, Postmaster-General's Department, Qld.
Post office files
"Alpha Telephone Exchange" (6 Oct) 1915-1923 (July 2)
Australian Archives Queensland Region
Accession No: EP13 Item No: D23/2303

Subject K. 1718/15

Alpha Exchange

Deputy Postmaster General,

Attached is a guarantee in writing from the subscribers at the Alpha Exchange to pay the deficit in the event of the revenue at that Exchange falling below the amount required to provide service to 9p.m.

Recommend that arrangements be now made to extend the hours of attendance to 9p.m.

Manager of Telephones

17/5/16

Approved with payment to Postmaster at rat of 10/- per week and from 1st proximo. Take action accordingly and advise all concerned.

D.P.M.G.

17/5/16

Accountant

Manager Telephones to note

1. P.M. Alpha
2. Copies to inspector C.D. Senr. Inspector, Mgr. Telephones
3. Hon. W. G. Higgs M.P. (4)

17/5//16

Noted it is proposed to record the payment of 10/- per week to Postmaster as overtime (commuted)

Submitted. If approved Commissioner's concurrence should be obtained- requeation 6pm

S. Rankin Manager Telephones.

RECORD NO. TO WHICH
MINUTE REFERRED
K.1718/3/16.

Approved. Take necessary action.

[Form No. G 72.]

*Mr A
when C. with comment
See K.1807/16*

WMS
D.P.M.G.
25/5/16.

*Leaf to Council
Staff 26.5.16*

Action noted

F. C. WILLIAMS,

WMS

JUN 21 1916

CA 1031, Postmaster-General's Department, Qld.
Post office files
"Alpha Telephone Exchange" (6 Oct)1915-1923(July 2)
Australian Archives Queensland Region
Accession No: BP13 Item No: D23/2303

K1718/5/15 Approved Take necessary action

D.P.M.G.

25/5/16

F.C. WILLIAMS Accountant

June 27 1916

Opening

QUEENSLAND
16 OCT 1915

1

COMMONWEALTH OF AUSTRALIA

Postmaster-General's Department, Queensland.

(Form No. Q. 112)

No.

Office Date Stamp.

This Message has been received subject to the Post and Telegraph Act and Regulations.
All Complaints to be addressed in writing to the Deputy Postmaster-General.



Alpha 18 free 10 10

Electrical

Bne

Alpha exchange completed and opened today everything satisfactory step completion report etc by post

Mechanic McCaskie

12 58 RA

*Handed for
Mr. J. L. ...
Senior Inspector*

D.P.M.G.,

SENIOR INSPECTOR

Recommend confirmation of action taken to open Exchange at Alpha.
2. If approved all concerned should be suitably advised.
3. P.M. Alpha should be instructed to submit a list of subscribers connected to the switchboard with respective shutter numbers so that a list may be prepared by Manager Telephones.

ELECTRICAL ENGINEER

Approved. Action accordingly.

ACCOUNTANT and MANAGER TELEPHONES to note.

Mechanics must not open exchanges without prior authority

Electrical Engineer

- 6 OCT 1915

D.P.M.G.

7/10/15.

For Manager Telephones

*Noted
Annual comp. or report required from 2.6.*

23/10/15

12. 10. 15.

CA 1031, Postmaster-General's Department, Qld.
Post office files
"Alpha Telephone Exchange" (6 Oct)1915-1923(July 2)
Australian Archives Queensland Region
Accession No: BP13 Item No: D23/2303

Telegram

Alpha 18 free 10 10

Electrical

Bne

Alpha Exchange completed and opened today everything satisfactory step completion report etc by post

Mechanic McCaskie

12 58 RA

D.P.M.G. ,

Recommend confirmation of action taken to open Exchange at Alpha.

2. If approved all concerned should be suitably advised.

3. P.M. Alpha should be instructed to submit a list of subscribers connected to switchboard with respective shutter numbers so that a list may be prepared by Manager Telephones

Approved. Action accordingly

ACCOUNTANT and MANAGER TELEPHONES to note.

Senior Inspector

Electrical Engineers 6 OCT 1915

Manager of Telephones 12/10/15